



Nebraska Transports Protective Heater Service (Freezable) Policy:

The following guidelines have been established to ensure proper movement, protection, charges, and limits of liability for shipments requiring Protective Heater Service or keep from freezing during the winter months.

Service:

Shipments with one day terminal to terminal transit times will be picked up Monday through Thursday.

Shipments with two day terminal to terminal transit times will be picked up Monday through Wednesday.

NTC will provide Protective Heater Service against freezing subject to suitable equipment availability.

NTC's commitment to Protective Heater Service is applicable to NTC direct points only. Shipments going outside our direct service points will require special arrangements and may require additional charges.

During the holidays of Thanksgiving, Christmas, and New Years Protective Heater Service may vary depending on weather conditions and terminal holiday closures. Please contact your local servicing terminal for specifics regarding this service during those times.

NTC will not commit to Protective Heater Service on shipments requiring an appointment, notify before delivery, or in the event a shipment containing freezable merchandise is refused without prior arrangements being made. We have limited storage for these types of materials and additional charges may be applied.

NTC reserves the right to delay freezable shipments. If there is a choice between delivery and exposing a shipment to freezing, NTC will chose to protect the integrity of the shipment and delay the delivery.

NTC will not accept LTL shipments requiring specific temperature control. As example (maintain at 45 degrees) or similar notations.

During major winter storms or periods of extreme cold the pick-up and handling of shipments containing freezable material may be temporarily suspended.

Shippers Responsibility:

NTC must be notified at the time the pick-up is scheduled that the shipment will contain freezable material.

Freezable items must be consolidated together.

The B.O.L. must be clearly notated in the body that the shipment requires Protect from Freezing or Freezable.

The items within the shipment and or pallets requiring the Protective Heater Service must also be marked Protect from Freezing or Freezable.

Charges:

NTC's charge for Protective Heater Service is \$1.50 per CWT with a minimum of \$25.00.

Limit of Liability:

NTC's limit of liability will not exceed our published maximum amount of \$7.50 per pound. It is understood that in the event of frozen merchandise this takes precedence over any other agreement where NTC may have agreed to a higher limit of liability on a specific account basis.

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